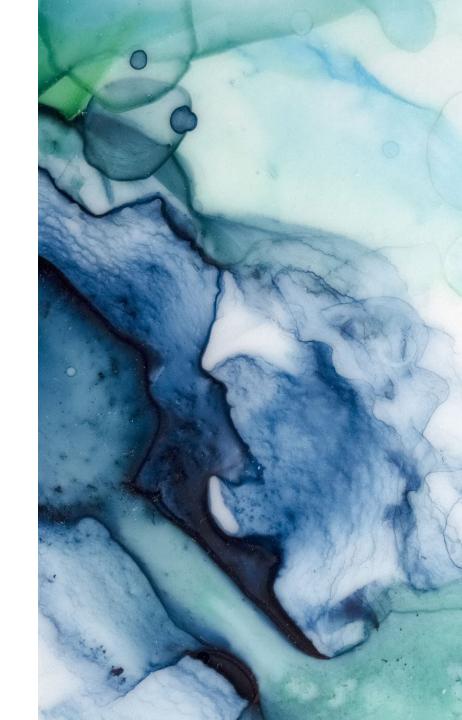
INDEPENDENT ASSESSMENT AGENCY (IAE)

Removing Clinical Services from Community-based Organizations



IMPACT

240,000+ Older Adults and Individuals with Disabilities



- Adult Foster Care
- Group Adult Foster Care
- Personal Care Attendant
- Day Habilitation
- Adult Day Health
- Senior Care Options
- PACE
- One Care

CURRENT COMMUNITY-CENTERED SYSTEM

- > 400+ community-based organizations across the state
- Connected to local resources
- Supporting individuals throughout application and appeal if needed
- > Decades of experience

IAE CHANGES - ACROSS THE BOARD

- Counseling on LTSS programs
- Clinical Evaluations conducted by RNs from single IAE
- e-CAS System
- Uniform Core Assessment
- Clinical Evaluation replaces Prior Authorization

IAE CHANGES - PROGRAM SPECIFIC

PCA Program

- Replaces in-home intake, orientation and assessment for need for surrogate with video or telephonic assessment
- IAE staff replace Skills Trainers
- Removes OT from RN/OT assessment with TTT

PACE, One Care, and SCO

 Adds a separate, new inperson assessment by the IAE on top of the individual program assessments

MASSHEALTH'S REASONING

- Simplified way for members to know which LTSS services they are eligible
- A common equitable member experience
- Timelier access to in-scope LTSS programs
- Reduced administrative burden on providers
- Reduced assessment burden on members
- Increased accountability and transparency around member experience

NO COMMUNITY VOICE

Developed **without** any consumer or advocate input

MAJOR CONCERNS

• Strips away knowledge and expertise from community-based organizations

• Drastic change to a community-based system

PROBLEMS

Current MassHealth regulations contribute to delays

Significant potential disruptions to services

• Poor track record in other states

SOLUTIONS

Pull back the IAE Request for Response

> Work with consumers, advocates, and providers

> Invest in the community-based system