

INDEPENDENT ASSESSMENT AGENCY (IAE)

Removing Clinical Services from
Community-based Organizations



IMPACT

240,000+
Older Adults
and
Individuals with
Disabilities



- Adult Foster Care
- Group Adult Foster Care
- Personal Care Attendant
- Day Habilitation
- Adult Day Health
- Senior Care Options
- PACE
- One Care

CURRENT COMMUNITY-CENTERED SYSTEM

- 400+ community-based organizations across the state
- Connected to local resources
- Supporting individuals throughout application and appeal if needed
- Decades of experience

IAE CHANGES – ACROSS THE BOARD

- Counseling on LTSS programs
- Clinical Evaluations conducted by RNs from single IAE
- e-CAS System
- Uniform Core Assessment
- Clinical Evaluation replaces Prior Authorization

IAE CHANGES – PROGRAM SPECIFIC

PCA Program

- Replaces in-home intake, orientation and assessment for need for surrogate with video or telephonic assessment
- IAE staff replace Skills Trainers
- Removes OT from RN/OT assessment with TTT

PACE, One Care, and SCO

- Adds a separate, new in-person assessment by the IAE on top of the individual program assessments

MASSHEALTH'S REASONING

- Simplified way for members to know which LTSS services they are eligible
- A common equitable member experience
- Timelier access to in-scope LTSS programs
- Reduced administrative burden on providers
- Reduced assessment burden on members
- Increased accountability and transparency around member experience

NO COMMUNITY VOICE

Developed **without** any consumer or
advocate input

MAJOR CONCERNS

- Strips away knowledge and expertise from community-based organizations
- Drastic change to a community-based system

PROBLEMS

- Current MassHealth regulations contribute to delays
- Significant potential disruptions to services
- Poor track record in other states

SOLUTIONS

- Pull back the IAE Request for Response
- Work with consumers, advocates, and providers
- Invest in the community-based system